

GLOBAL AEROSPACE



*NTSB Public Hearings
An Advanced Workshop for General Aviation*

Columbus, OH



*Designed specifically for Corporate and
Business Aviation*



2010

All Materials prepared by Fireside Partners LLC for the exclusive use of Global Aerospace.



PROGRAM AGENDA

<p>Wednesday, September 15</p> <p>0845 -0945: Coffee and networking</p> <p>0945-1000: Introductions</p> <p>1000-1145: Morning session</p> <p>1200-1315: Lunch</p> <p>1330-1500: Afternoon session</p>	<p>The National Transportation Safety Board investigative process can be intimidating enough without having to appear in Washington DC to represent your operation. Take advantage of this program which will allow you to gain invaluable insight into the NTSB Hearing process, explore industry best practices, and concepts and considerations to employ when communicating with the NTSB before, during, and after the proceedings.</p> <p>This unique workshop is taught by a former NTSB official who has direct knowledge and experience in NTSB Public Hearings, and who helped train NTSB investigators in how to question <i>you</i>.</p> <p>The workshop will utilize resources and footage from recent NTSB Public Hearings to help participants explore issues beyond the technical information, and study the essential elements involved in general aviation accident investigations.</p>
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I. The Morning Session – An Overview of the Hearing Process

- A. Opening Observations
- B. The Investigative Purpose and Value of the Public Hearing
- C. An Overview of the Public Hearing Process
- D. The Current Hearing Officials

II. The Afternoon Session – An Examination of a Recent General Aviation Public Hearing

- A. Looking at the Case Study
- B. Developing Strategies for Questions and Answers
- C. Beyond the Public Hearing

Handouts and Supplemental Reading materials will be provided to all workshop participants

Presenter Bio Sketch follows...

PRESENTER BIO SKETCH

Donald J. Chupp is the President of Fireside Partners LLC, a veteran-owned small business dedicated to helping organizations manage and recover from a crisis. Don develops specialized emergency response plans, provides educational seminars, and works in partnership with other safety and emergency response professionals around the world. Currently Don is working extensively with the corporate and business aviation industry developing emergency response plans, training programs, and exercises.

Prior to his work with Fireside Partners, Don was the Program Director for the National Transportation Safety Board (NTSB) Academy. In this role, he managed the daily operations of the Academy and developed courses and workshops for the transportation industry and governmental agencies involved in disaster response, safety, and accident investigation. While fulfilling this role at the NTSB Academy, Don educated and managed the delivery of training courses for hundreds of emergency response professionals and planners in the airline, airport, and overall transportation industry. In particular Don developed the training course to help educate NTSB Investigators on effective interviewing and conducting technical presentations.

Before coming to the NTSB Academy, Don was Assistant to the Director for the NTSB Office of Transportation Disaster Assistance. In this role he provided post-disaster family assistance for victims and their families after major transportation accidents. He managed the family assistance role in numerous accidents, including US Airways Express flight 5481 in Charlotte, NC in 2003, American Flight 587 in New York City in 2001, United Airlines Flight 93 following the attacks of September 11th, 2001, and most recently, Comair Flight 5191 in Lexington, KY. Don was also called in to Hurricanes Katrina and Rita as a National Resource specialist.

Prior to joining the NTSB, Don performed active military duty at Dover Air Force Base, Delaware. For eight of his twelve and a half years at Dover Air Force Base, Don worked on the flight line as an airframe and power plant mechanic, and later, a maintenance supervisor for the Transient Alert Flight. During these years, he was responsible for maintaining and servicing a variety of military and commercial airframes. Don held a seven-level heavy airlift maintenance certification, was engine-run certified on the Lockheed C-141A/B, and in 1995 attended and graduated from Advanced Aircraft Systems School at Travis Air Force Base, California.